

**SUBJECT:** CNP-M-A102424-02 CNP Experiencing Transaction Processing Issue - Final

**NOTICE DATE:** October 24, 2024

**NOTICE TYPE:** CNP-M-A102424-02 - Final

**DAYS AFFECTED:** October 24, 2024

**SHORT DESCRIPTION:** CenterPoint Energy transaction processing issue resolved.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy has resolved the transaction processing issue. All Market Participants should take note of the following:

- **No action from market participants is needed, impacted orders are now processed and completed.**

**ADDITIONAL INFORMATION:** This is the final notice regarding this processing issue.

**CONTACT:** If you have any lights out issues that need to be addressed, please contact your assigned account manager.

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**